

Alexandrina Council



Draft Disability Access and Inclusion Plan 2026-2030





Draft Alexandrina Council Disability Access and Inclusion Plan 2026-2030

Acknowledgment of Country

The Alexandrina Council and its communities acknowledge the Ngarrindjeri, Peramangk and Kaurna people as the traditional custodians of the lands and waters of our Council district.

Message from the Mayor

We're excited to share the draft Disability Access and Inclusion Plan for 2026-30 (Plan). This Plan was shaped through conversations with our community, Council Members, staff and Council volunteers. It shows Alexandrina Council's commitment to making sure our services and facilities are welcoming and accessible for everyone, whether you live here, work here, or are just visiting.

Alexandrina Council's A2040 Our Plan to Thrive aligns closely with this Plan, sharing a vision for inclusive and connected communities. We are committed to creating opportunities for everyone to participate fully in community life by providing accessible services, improving access to places and spaces, and ensuring that all people feel welcomed and supported.

Putting this Plan into action will help us improve how we plan and deliver services and break down barriers that people with disability often face. It also gives us a clear direction for collaborating with the community. We are looking forward to making progress over the next four years and continuing to lead the way in creating inclusive spaces.

This Plan is an important step toward making our region more accessible, inclusive, and fair for everyone.

Contents

Acknowledgment of Country	1
Message from the Mayor	1
Contents	2
Contact details	3
About us	4
Disability in Alexandrina	4
Our vision	4
Strategic context	5
Disability Access and Inclusion Plan development	7
Identified priority groups	8
Achievements	8
Disability Action and Inclusion Plan (DAIP) actions table	10
Domain 1: Inclusive environments and communities	10
Domain 2: Education and employment	21
Domain 3: Personal and community support	24
Domain 4: Health and wellbeing	26
Domain 5: Safety, rights and justice	27
Implementing the Plan	30
Acknowledgments	32
Glossary and Definitions	32

Contact details

We invite feedback on the progress and implementation of the Plan.

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Go to mysay.alexandrina.sa.gov.au

My Say Alexandrina is a consultation platform where you can engage with us when and where it suits you, to help shape the places, spaces and services in your community. By signing up and participating, you can actively inform Council's decision-making processes.

This Plan is available as a draft via:

- The Alexandrina Council My Say website at mysay.alexandrina.sa.gov.au
- contact **Council on 08 8555 7000**
- **email [alex@alexandrina.s.agov.au](mailto:alex@alexandrina.sa.gov.au)** if you require a copy in an alternative format, such as Plain English, Easy Read or a fully accessible word version.

About us

The Alexandrina Council region is a scenic and diverse local government area that spans 1,827 square kilometres across the Fleurieu Peninsula. It features a rich mix of rural farmland, commercial vineyards, and picturesque riverside, lakeside, and coastal communities. Renowned for its natural environment, cultural heritage, and relaxed lifestyle, Alexandrina is home to a wide range of townships, villages, and rural settlements.

Disability in Alexandrina

Population Overview

- [Australian Bureau of Statistics \(ABS\) 2021 Census](#) population: 28,730
- Forecast population (2041): 37,865.

Disability and Support Needs

- People needing assistance with core activities (due to disability, age, or illness): 2,270 (7.9% population) based on 2021 *Census* data
- Carers providing unpaid assistance: 3,684 people aged 15+ (14.9% of adults)
- People living alone: 3,333 (26.9% of the population).

[2021 Alexandrina, Census All persons QuickStats | Australian Bureau of Statistics](#)

Our vision

Alexandrina 2040 Our Plan to Thrive (A2040) outlines Alexandrina Council's roadmap for delivering its community vision over the next decade and was shaped by extensive community engagement.

The A2040 vision promotes inclusive communities:

1. Liveable

- Ensures public spaces and services are designed to be accessible to all, including people with disabilities.
2. Connected
- Directly supports social inclusion, community participation, and accessible transport for people with disabilities.

The draft Alexandrina Council Disability Access and Inclusion Plan 2026-2030 (Plan) builds on the foundations of Alexandrina Council's Disability Access and Inclusion Plan 2021–2024. It outlines the actions Council will take to enhance access and inclusion for people with disability, reaffirming our ongoing commitment to creating meaningful, positive change that enables everyone to participate fully in community life.

Strategic context

What is the Disability Inclusion Act 2018?

The Disability Inclusion Act 2018 (SA) (the Act) commenced on 1 July 2018. It aims to protect and promote the human rights of people with disability of all ages, and to help them reach their full potential by improving social connection and inclusion.

The Act was amended in 2025 and, as a result key state authorities, including local government councils and state government agencies, are required to develop a Disability Access and Inclusion Plan 2026-2030 to reflect the amended Act.

Why is it important?

The Act supports the rights of people with disability and follows international and national standards, including:

- [United Nations Convention on the Rights of Persons with Disabilities](#)
- [Australia's National Disability Strategy 2021–2031](#)

What does it mean for councils?

The Act says that every State authority, including councils, must create a Disability Access and Inclusion Plan. These plans outline how councils will make their services and spaces more inclusive and accessible.

The [South Australian State Disability Inclusion Plan 2025 – 2029](#) and the [SA Autism Strategy 2024 – 2029](#) guided the development of the Plan.

Creating truly accessible and inclusive communities requires cooperation from all levels of government and support from across society. Local councils play a unique role that differs from State and Federal Governments.

Councils can support access and inclusion by:

- Promoting inclusion for all
- Including people with disability in planning and designing community projects
- Removing barriers that stop people from joining in local events and decision-making
- Making sure public spaces such as playgrounds and buildings are easy for everyone to use
- Listening to people with disability and making sure their voices are heard
- Hosting inclusive activities and events
- Providing grants that support people with disability
- Advocating for better public transport and supporting community transport
- Encouraging inclusive employment and creating supportive workplaces
- Supporting volunteer programs that welcome people with disability.

Draft Disability Access and Inclusion Plan development

Consultation

The consultation process undertaken for the development of the State Disability Inclusion Plan 2025–2029 (State Plan) captured extensive feedback from people with disability, their families and carers, service providers, advocacy groups, and the broader community. This feedback informed the development of the domains, priority areas, and mandatory measures that underpin both the State Plan and the Alexandrina Council Plan.

The priority areas or domains that inform the measures for Council's Plan include

- Inclusive Environments and Communities
- Education and Employment
- Personal and Community Support
- Health and Wellbeing
- Safety, Rights and Justice.

The Council Plan was prepared using information gathered through the State and Council consultation with people with a lived experience of disability, people who care for or support people with disability and Council staff.

Relationship to other policies, strategies, frameworks

This Plan works alongside other important Council plans to make Alexandrina a better place for everyone.

The Plan connects with the *A2040 Community Strategic Delivery Plan*, which is informed by the following:

- A2040 Community Vision
- Long Term Financial Plan
- Strategic Asset Management Plan
- Informing plans such as the Community Wellbeing Action Plan 2022-2026, Disability Access and Inclusion Plan 2021-2024, and the A2040 Strategic Delivery Plan.

The A2040 Community Strategic Delivery Plan informs the Alexandrina Council Annual Community Plan. This means disability inclusion is considered when Council makes decisions regarding spending, building, and delivering services. Together, these plans show Council's strong commitment to making Alexandrina inclusive, fair, and welcoming for all.

Identified priority groups

State authorities must tailor policies, programs, and services to meet priority groups diverse needs to ensure genuine access and inclusion. The Disability Inclusion Act 2018 (SA) highlights seven priority groups:

- Aboriginal people with disability
- Culturally and linguistically diverse (CALD) people with disability
- Women with disability
- Children with disability
- LGBTIQ+ people with disability
- People with significant intellectual disability or who have high levels of vulnerability due to disability
- People with disability who live in regional areas.

Achievements

Between 2021 and 2024, Alexandrina Council achieved:

- 77% actions completed or ongoing
- 19% actions in progress
- One (1) action not yet started.

Key achievements include:

- Hosting inclusive community events such as:

- Daytime Dance Party
- Accessible Australia Day celebrations
- Implementing Universal Design in capital works to improve infrastructure
- Enhancing digital accessibility through website upgrades
- Supporting inclusive arts programming
- Featuring people with disability in promotional materials
- Strengthening partnerships to deliver:
 - Sensory-friendly library programs
 - Inclusive social activities
- Expanding employment and volunteering opportunities
- Actively involving people with disability in planning and decision-making.

These efforts demonstrate a strong and growing commitment to embedding access and inclusion across all areas of Council operations. These achievements provide a solid foundation for the next phase of Council's work in disability inclusion, building upon the previous plan by incorporating actions that remain relevant and ongoing.

All initiatives from the earlier Plan have been reviewed, and those that continue to support our commitment to accessibility and inclusion have been incorporated into the new actions and measures and will continue to be monitored. This ensures continuity, strengthens progress, and reflects our ongoing dedication to creating an inclusive community for people with disability.

Draft Disability Action and Inclusion Plan (DAIP) actions table

Domain 1: Inclusive environments and communities

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1

- 1 Active participation
- 2 Inclusive communities and attitudes
- 3 Universal Design
- 4 Accessible facilities
- 5 Communications and information
- 6 Transportation
- 7 Collaboration, consultation and innovation
- 8 Housing

Priority Area 1: Active participation

Outcome: People with disability are active participants in accessible and inclusive communities.

No.	Action	Measure
1.	Council will use the Accessible and Inclusive Community Events Toolkit to help plan large-scale events that are welcoming and inclusive for all.	State measure 1.1.2- The number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles. For example, the Accessible and Inclusive Community Events Toolkit.
2.	<p>Create programming and partnerships to help people and families with disability feel welcome and included.</p> <p>For example,</p> <ul style="list-style-type: none"> • Develop ‘sensory friendly’ library programs and events such as silent disco, calming sensory areas, fidget toys, low lighting, specific library sessions that promote and encourage socialisation opportunities for young people and families living with a disability. (1.2 DAIP 2021- 24) • Investigate opportunities and develop partnerships to provide inclusive social activities, recreation and sport 	Council measure - Number activities held annually, number of partnerships and feedback from participants.

	<p>programs in Council facilities and reserves. (1.3 DAIP 2021- 24)</p> <ul style="list-style-type: none">• Provide accessible and inclusive arts programming for artists with disability. Partner with organisations that provide professional development opportunities and outcomes for artists with disability. (1.6 DAIP 2021-24).	
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Priority Area 2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours and widely demonstrated.

No.	Action	Measure
3.	<p>Council will log training and awareness activities so we can measure progress in improving community attitudes.</p> <p>For example,</p> <ul style="list-style-type: none"> • Implement disability awareness training for Council staff and Council Members, including online delivery and experiential exercises that simulate the experience of those living with a disability. (1.1 DAIP 2021- 24) • Ensure induction of new employees includes information about working with people living with disability. (1.1 DAIP 2021- 24) • Work with local tourism operators to develop and promote itinerary of accessible experiences and attractions. (3.9 DAIP 2021-24). 	<p>State measure 1.2.1 - The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including:</p> <ul style="list-style-type: none"> • The number of staff and volunteers participating in disability awareness training, including Universal Design.

4.	<p>Council will listen to people with disability and the wider community to understand attitudes and improve inclusion.</p>	<p>State measure - The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including:</p> <ul style="list-style-type: none"> • The number of workplace initiatives promoting disability inclusion.
5.	<p>Include actions in our Disability Access and Inclusion Plan that help Aboriginal people with disability, and make sure they support Closing the Gap goals.</p> <p>For example,</p> <ul style="list-style-type: none"> • Support First Nations-led NAIDOC Week events and initiatives that celebrate culture, history, and community connection (4.1.8 A2040 Strategic Delivery Plan 2025-2035). 	<p>State measure 1.2.3 - The number of actions embedded in our DAIP working towards Closing the Gap targets.</p>
6.	<p>Raise awareness about disability access and inclusion by celebrating the International Day of People with Disability and support local events and programs that teach the community about inclusion.</p> <p>For example,</p> <ul style="list-style-type: none"> • Contribute to community awareness of disability access and inclusion, including celebrating 	<p>Council measure - The number of awareness activities and campaigns supported and promoted.</p>

	<p>International Day of People with a Disability, and supporting other community education initiatives. (1.5 DAIP 2021-24)</p> <ul style="list-style-type: none"> • Provide accessible and inclusive arts programming for artists with disability. Partner with organisations that provide professional development opportunities and outcomes for artists with disability. (1.6 DAIP 2021-24) • Deliver a range of events and activities designed to attract visitors to the new Goolwa Wharf Precinct that are accessible to everyone. (3.8 DAIP 2021-24). 	
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Priority Area 3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	Measure
7.	<p>Upgrade council buildings, parks, and play spaces to make them more accessible.</p> <p>For example,</p> <ul style="list-style-type: none"> • Seal the access road at the Goolwa Oval Recreational Precinct for improved disability access (4.5.19 A2040 Strategic Delivery Plan 2025-2035) 	<p>State measure 1.3.2 - The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility.</p> <p>For example, by adding signage or widening doors.</p>

<p>8.</p>	<p>Record and report on new council-built developments, including how Universal Design principles were incorporated. For example,</p> <ul style="list-style-type: none"> • Design and construct accessible public amenities and change facilities at Chapman Road, Middleton, aligned with the Public Toilet Master Plan and on completion of 2.4.1 (4.5.9 A2040 Strategic Delivery Plan 2025-2035). 	<p>State measure 1.3.2 - The number of new council developments that incorporate Universal Design.</p>
<p>9.</p>	<p>Upgrade parks, beaches and playgrounds to improve access - for example, by adding ramps, pathways, or accessible play equipment. For example,</p> <ul style="list-style-type: none"> • Review and improve Goolwa Beach access in consultation with stakeholders to enhance disability inclusion (4.1.17 A2040 Strategic Delivery Plan 2025-2035) • Prepare strategic reviews and access audits of Council assets (including footpaths, public toilets, playgrounds, community buildings, and the availability of accessible car parks). (3.6 DAIP 2021-24). 	<p>State measure 1.3.3 - The number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility.</p>

Priority Area 4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	Measure
10.	<p>Build and renew/upgrade council toilets so they are inclusive and accessible as aligned with the Public Toilet Strategy.</p> <p>For example:</p> <ul style="list-style-type: none">• Investigate demand, identify locations and conduct community consultation for 'Changing Places' - Adult Change Facility. (3.7 DAIP 2021- 24) and,• Design and construct upgraded amenities at Milang Caravan Park to improve visitor experience and accessibility (4.5.10 A2040 Strategic Delivery Plan 2025-2035).	State measure 1.4.1 - The number of public council-owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility.

Priority Area 5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

No.	Action	Measure
11.	<p>Create public facing resources in accessible formats, such as Easy Read, Auslan translations and accessible websites.</p> <p>For example,</p> <ul style="list-style-type: none"> • Deliver an accessible version of Alexandrina Council's 2040 Community Plan and the Disability Access and Inclusion Plan (3.1 DAIP 2021-24) • Review Council's website against accreditation standards and benchmarks in the local government sector and undertake user testing when making improvements. (3.2 DAIP 2021-24). 	<p>State measure 1.5.1 - The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents.</p>
12.	<p>Assistive information technologies, equipment and resources implemented to assist customers with disability.</p> <p>For example,</p> <ul style="list-style-type: none"> • Investigate available technologies for customers including SMS, web accessibility, and workplace modifications to accommodate people with a range of disabilities. (3.10 DAIP 2021- 24). 	<p>Council measure - Track how many assistive tools have been put in place such as screen readers, hearing loops, or accessible service counters.</p>

Priority Area 6: Transportation

Outcome: People with disability can get to where they need to go safely.

No.	Action	Measure
13.	<p>Work with Southern Communities Transport Scheme as a funding partner to make transport easier and more inclusive for people with disabilities in the Alexandrina area. (DAIP 2021- 24).</p> <p>For example,</p> <ul style="list-style-type: none">Identify gaps in public, community, and private transport services across the district, and advocate with partners and stakeholders to improve service coverage, accessibility, and community connectivity. (5.1.2 A2040 Strategic Delivery Plan 2025-2035).	<p>Council measure: Number of accessible trips provided to people with disabilities using Southern Communities Transport Scheme.</p>

Priority Area 7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

No.	Action	Measure
14.	<p>Ensure public consultations are accessible and include input from people with disability.</p>	<p>State measure1.7.1 - The number of public consultations that included and sought input from people</p>

		with disability including engagement with Aboriginal Community Controlled Organisations (ACCOs).
15.	<p>Encourage people with disability and their carers to join committees and share their views.</p> <p>For example,</p> <ul style="list-style-type: none"> • Ensure people with disabilities and the disability services sector are included in the Community Wellbeing Advisory Forum and other relevant advisory groups. (2.1 DAIP 2021- 24) • Investigate opportunities and methods for increasing the participation of people with disability in Council's community engagement processes and decision making, including the options for a reference group for people with disability. (2.2 DAIP 2021- 24) 	<p>State measure 1.7.2 - The number of people with disability, including parents and carers, serving on committees and working groups.</p> <p>Note: Committees are formal groups set up by councils to provide strategic advice or make decisions on disability inclusion.</p> <p>Working groups are task-focused teams that address specific issues or actions supporting disability inclusion.</p>

Priority Area 8: Housing

Outcome: People with disability have access to appropriate housing – This is a responsibility of other State Agencies.

Domain 2: Education and employment

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2

- 1 Targeted knowledge, understanding and support
- 2 Supports and resources for children and young people
- 3 Targeted transitional supports
- 4 Access to employment opportunities
- 5 Inclusive working environments
- 6 Data and reporting

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed. This is a responsibility of other state agencies.

Priority Area 2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years. This is a responsibility of other state agencies.

Priority Area 3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.

No.	Action	Measure
16.	<p>Support programs and opportunities that make it easier and welcoming for people with disability to volunteer.</p> <p>For example,</p> <ul style="list-style-type: none">Review advertisement of volunteer roles to ensure they are sent to (National Disability Recruitment Coordinator) NDRC. (4.4 DAIP 2021- 24)	<p>State measure 2.3.5 - The number of initiatives taken to encourage people with disability to volunteer.</p>

Priority Area 4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	Measure
	<p>Review and adjust recruitment practices to make them more inclusive for people with disability.</p> <p>For example:</p> <ul style="list-style-type: none">Continue to ensure that Council recruitment and employment processes are transparent and accessible for all. (4.2 DAIP 2021- 24)	<p>State measure 2.4.3 - The number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives.</p>

	<ul style="list-style-type: none"> Continue to engage with NDRC by advertising all vacancies through them. (4.3 DAIP 2021- 24) 	
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Priority Area 5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

No.	Action	Measure
18.	<p>Make the workplace fair and supportive for people with disability by offering flexibility, mentoring, adjustments, and career growth opportunities.</p> <p>For example,</p> <ul style="list-style-type: none"> Continue to ensure that Council recruitment and employment processes are transparent and accessible for all. (4.2. DAIP 2012-2024) 	<p>State measure 2.5.1 - The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.</p>

Priority Area 6: Data and reporting

Outcome: People with disability benefit from State authorities working to improve disability data at both state and national levels. This is a responsibility of other state agencies.

Domain 3: Personal and community support

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3

- 1 Accessibility
- 2 Advocacy and supports
- 3 Information sharing
- 4 Family and carer support
- 5 Programs

Priority Area 1: Accessibility

Outcome: People with disability can easily access community supports and services.

No.	Action	Measure
19.	Develop and improve partnerships to help people with disability access community services wherever they need them.	State measure 3.1.1 - The number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach,

		online information platforms, frontline worker training, and partnerships with community organisations.
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Priority Area 2: Advocacy and supports

Outcome: People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights. This is a responsibility of other state agencies.

Priority Area 3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	Measure
20.	Participate in Local Government Access and Inclusion, Community of Practice meetings and with external disability service providers.	State measure 3.3.1 - The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our DAIP.

Priority Area 4: Family and carer support

Outcome: Carers and families, including siblings of people with disability are provided with dedicated supports and services. This is a responsibility of other state agencies.

Priority Area 5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	Measure
21.	Provide grants and funding to projects and programs that make services, events, and facilities inclusive for people with disability.	State measure 3.5.1 - The number of council grants and funding amount distributed to enhance disability inclusion.

Domain 4: Health and wellbeing

Outcome Statement: A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives

Objective: To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability.

Priority Areas for Domain 4

- 1 Inclusive infrastructure
- 2 Targeted knowledge, understanding and support
- 3 Supports and interventions.

Priority Area 1: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure. This is a responsibility of other state agencies.

Priority Area 2: Targeted knowledge, understanding and support

Outcome: People with disability can access healthcare that is inclusive and responsive to the intersectionality and diversity of disability, recognising the important role of carers. This is a responsibility of other state agencies.

Priority Area 3: Supports and interventions

Outcome: People with disability receive coordinated health supports that meet their needs, with stronger connections between mental health and disability services. This is a responsibility of other state agencies.

Domain 5: Safety, rights and justice

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Priority Areas for Domain 5

- 1 Targeted knowledge, understanding and support
- 2 Responding to emergencies
- 3 Support and navigating the justice system
- 4 Consultation and collaboration
- 5 Safeguarding

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are understood, supported, and have their rights upheld, including within the justice system. This is a responsibility of other state agencies.

Priority Area 2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	Measure
22.	<p>Develop plans, tools, and support to help people with disability be prepared for emergencies.</p> <p>For example:</p> <ul style="list-style-type: none">• Ensure any updates to or new Emergency Management and Recovery plans include ways to support people with disabilities.	<p>Sate measure 5.2.1 - The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.</p>

Priority Area 3: Support and navigating the justice system

Outcome: People with disability receive the right supports for them when navigating the justice system. This is a responsibility of other state agencies.

Priority Area 4: Consultation and collaboration

Outcome: People with disability are involved in the design and delivery of policies, programs and laws. This is a responsibility of other state agencies.

Priority Area 5: Safeguarding

Outcome: People with disability can access effective, inclusive and responsive safeguarding supports and services. This is a responsibility of other state agencies.

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Implementing the Plan

Each action in the Plan has a clearly assigned team or individual. Responsibilities are spread across various departments, including:

- Infrastructure & Assets
- Community Development
- Libraries, Arts & Culture
- Communications & Digital Services
- HR & Employment
- Tourism
- Emergency Management
- Planning & Development.

Each action also includes a data source to track progress (for example, training logs, feedback forms, audit reports).

The Plan will be:

- available to the community through the Council website and include accessible versions (e.g., Easy Read, WCAG 2.2 AA compliant)
- distributed internally through Council's communication channels to staff and Council Members
- promoted through Council's external communication channels.

Disability inclusion will be embedded in day-to-day operations through:

- Training: Staff and Council Members will receive disability awareness training to provide them with the knowledge required to undertake their roles
- Recruitment: Inclusive hiring practices will be reviewed and improved
- Events and programs: All Council-led events will use the Accessible and Inclusive Community Events Toolkit

- Infrastructure: Universal Design principles will be integrated into all new and upgraded facilities, parks, and public spaces
- Customer service: Accessible communication tools and complaint handling systems will be implemented.

Progress will be monitored and reported, each action includes:

- Timeframes (for example, annual, 2026–2030)
- Measures (for example, number of accessible events, audits completed, training sessions held)
- Data sources (for example, surveys, audit reports, training logs).

Progress will be reviewed annually and reported through Council reports and updates to Inclusive SA.

People with disability will be involved by:

- Being invited to join advisory groups and committees
- Participating in community engagement activities
- Helping co-design programs and services, especially through partnerships with Aboriginal and disability organisations.

The Plan will be promoted to raise awareness and support by:

- Awareness campaigns will include:
 - Celebrating the International Day of People with Disability
 - Sharing stories and achievements of people with disability in social media and publications.

Accessible formats of the Plan will be promoted through:

- Council's website
- Community events
- Local service providers and networks.

Acknowledgments

Glossary and definitions

DAIP - Disability Access and Inclusion Plan

A council plan to improve access and inclusion for people with disability.

Accessible and Inclusive Community Events Toolkit

A guide to help event organisers make events welcoming and accessible for everyone.

Universal Design

A way of designing buildings, spaces, and services so they can be used by everyone, no matter their age or ability.

WCAG 2.2 AA

Web Content Accessibility Guidelines are international standards that help make websites easier to use for people with disability. "2.2 AA" is a level of accessibility that meets most users' needs.

Easy Read

A format that uses simple words and pictures to make information easier to understand.

Auslan

Australian Sign Language – the main language used by people who are deaf in Australia.

Changing Places Facility

A public toilet with extra features like a hoist and adult-sized change table, designed for people with high support needs.

Person-Centred Emergency Preparedness (P-CEP)

A planning approach that helps people with disability prepare for emergencies based on their individual needs.

Local Government Access and Inclusion Network (LGAIN)

A group of councils working together to improve access and inclusion.

Communities of Practice (COP)

Groups of professionals who share knowledge and learn from each other.

South Australia's State Disability Inclusion Plan

A government plan to improve access and inclusion across the state.

Closing the Gap

A national agreement to improve outcomes for Aboriginal and Torres Strait Islander people, including those with disability.

How to contact us

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