

9.6. Draft Disability Access and Inclusion Plan 2026-2030 and Community Engagement Plan

C014/01/26

Moved Cr Michael Scott seconded Cr Peter Oliver

That Council:

- 1. Receive and note the contents of the report titled Draft Disability Access and Inclusion Plan 2026-2030 and Community Engagement Plan.**
- 2. Approve the following documents for the purposed of public consultation;**
 - a. draft *Disability Access and Inclusion Plan 2026-2030* (Attachment 1 contained in this meeting agenda).**
 - b. draft *Plain English Disability Access and Inclusion Plan 2026-2030* (Attachment 2 contained in this meeting agenda).**
 - c. draft *Easy Read Disability Access and Inclusion Plan 2026-2030* (Attachment 3 contained in this meeting agenda).**
- 3. Approve community engagement be conducted in accordance with the Community Engagement Plan (Attachment 4 contained in this meeting agenda).**

CARRIED UNANIMOUSLY

9.6. Draft Disability Access and Inclusion Plan 2026-2030 and Community Engagement Plan

Decision Report

Responsible Officer: Stacey Bateson (General Manager Community)

Report Author: Anna Schmidt (Team Leader Community Development)

Previous Decisions: July 2021 – ACM211080, August 2021 – ACM211131, November 2021 – ACM211256

Report Purpose

To present the draft *Disability Access and Inclusion Plan 2026-2030*, draft *Plain English Disability Access and Inclusion Plan 2026-2030*, draft *Easy Read Access and Inclusion Plan 2026-2030* and *Community Engagement Plan* to Council for endorsement, for the purpose of public consultation, in accordance with the requirements of the amended *Disability Inclusion Act 2018 (SA)*.

Recommendation

That Council:

1. **Receive and note the contents of the report titled Draft Disability Access and Inclusion Plan 2026-2030 and Community Engagement Plan.**
2. **Approve the following documents for the purposed of public consultation;**
 - a. **draft *Disability Access and Inclusion Plan 2026-2030* (Attachment 1).**
 - b. **draft *Plain English Disability Access and Inclusion Plan 2026-2030* (Attachment 2).**
 - c. **draft *Easy Read Disability Access and Inclusion Plan 2026-2030* (Attachment 3).**
3. **Approve community engagement be conducted in accordance with the Community Engagement Plan (Attachment 4).**

Background

The *Disability Inclusion Act 2018 (SA)* (Act) commenced on 1 July 2018. It aims to protect and promote the human rights of people with disability of all ages, and to help them reach their full potential by improving social connection and inclusion.

The Act says that every state authority, including local councils, must create a Disability Access and Inclusion Plan and submit the Plan to Inclusive SA, Department of Human Services. These plans outline how councils will make their services and spaces more inclusive and accessible. The Act was amended in 2025 and, as a result key state authorities, including local government agencies and state government agencies are required to develop a *Disability Access and Inclusion Plan 2026-2030* (Plan) to reflect the amended Act.

The Plan builds on the foundations of Alexandrina Council's *Disability Access and Inclusion Plan 2021-2024*. It outlines the actions Council will take to enhance access and inclusion for people with disability, reaffirming our ongoing commitment to creating meaningful, positive change that enables everyone to participate fully in community life. Community engagement on the draft Plan is required to ensure it reflects the voices, priorities, and experiences of people with disability and the broader community before it is finalised.

Discussion

Plan Overview

The Plan (**Attachment 1**) outlines Council's commitment to building a community where everyone can participate equally and independently. It is framed around the key domains of the [State Disability Inclusion Plan](#):

- Inclusive Environments and Communities
- Education and Employment
- Personal and Community Support
- Health and Wellbeing
- Safety, Rights and Justice.

The Plan demonstrates how Council will continue to embed inclusion into service delivery, infrastructure planning, and community engagement, and outlines actions that strengthen equitable access for all people with disability.

It should be noted that the amended Act sets out mandatory reporting measures, which in the Plan (**Attachment 1**) are referred to as 'State Measures'. The wording of the State Measures are unable to be altered. In some instances, Administration have chosen to add in a 'Council Measure', where it has been deemed appropriate to further monitor some actions. With the State Measures being set, this has allowed councils to create its own actions to progress as new, or to continue working towards achieving actions in the previous Plan.

For completeness of following what is a new action and what is an action from the previous 2021-2024 Plan, for ease, any action that has been carried across to the new draft Plan has been identified by the action number assigned against the previous plan (e.g. 4.2. DAIP 2012-2024).

Additionally, in order to provide full context of the amended Act, Administration have chosen to leave in all 'Priority Areas', however many of these are not something that councils are able to influence or directly action. To identify these throughout the draft Plan, there is a comment advising 'This is a responsibility of other State Agencies'.

Strategic Alignment

The Plan aligns closely with Alexandrina Council's *A2040 - Our Plan to Thrive*, which promotes a vision of *liveable and connected communities*.

- Liveable: ensuring public spaces and services are designed to be accessible to all.
- Connected: supporting social inclusion, community participation, and accessible transport.

The Plan also connects with the [A2040 Community Strategic Delivery Plan 2025-35](#) (Strategic Delivery Plan), [A2040 Long-Term Financial Plan 2025-35](#), [A2040 Strategic Asset Management Plan 2025-35](#), and [Community Wellbeing Action Plan 2022-2026](#), ensuring disability inclusion remains a core consideration across Council's decision-making, investment, and service delivery.

Community Profile and Need

According to the 2021 Census, Alexandrina Council has a population of 28,730, projected to reach 36,865 by 2041.

- 2,270 people (7.9%) require assistance with core activities.
- 3,684 adults (14.9%) provide unpaid care or assistance.
- 3,333 people (26.9%) live alone.

These figures highlight the need for continued focus on inclusion, accessibility, and community connection across Council programs, infrastructure, and services.

Achievements to Date (2021-2024)

Council achieved strong progress under the 2021-2024 Plan, with:

- 77% of actions completed or ongoing,
- 19% in progress, and
- One (1) action not yet started.

Key achievements include:

- Hosting inclusive events such as Daytime Dance Parties and accessible Australia Day celebrations.
- Implementing universal design principles in capital works projects.
- Enhancing digital accessibility through website improvements.
- Supporting inclusive arts and library programs and expanding volunteering opportunities.
- Featuring people with disability in Council communications and decision-making processes.

These efforts demonstrate a strong and growing commitment to embedding access and inclusion across all areas of Council operations. These achievements provide a solid foundation for the next phase of Council's work in disability inclusion, building upon the previous plan by incorporating actions that remain relevant and ongoing. All initiatives from the earlier Plan have been reviewed, and those that continue to support our commitment to accessibility and inclusion have been incorporated into the new actions and measures and will continue to be monitored. This ensures continuity, strengthens progress, and reflects our ongoing dedication to creating an inclusive community for people with disability.

Priority Groups

The amended Act requires the Plans to address the needs of seven (7) identified priority groups:

1. Aboriginal people with disability
2. Culturally and linguistically diverse people with disability
3. Women with disability
4. Children with disability
5. LGBTQIA+ people with disability
6. People with significant intellectual disability or high vulnerability
7. People with disability living in regional areas

The Plan recognises these groups and outlines approaches to ensure equitable access and participation across Council programs and services.

Consultation Approach

Endorsing the Plan for community consultation enables Council to meet its legislative obligations under the Act and continue progressing toward the goals of the *A2040 Our Plan to Thrive*.

Public consultation will ensure the Plan reflects the lived experiences of people with disability, strengthens community partnerships, and guides Council in prioritising inclusive infrastructure, programs and services.

Accessible and inclusive document design will ensure that both technical accessibility and inclusive communication are considered in the development of the Plan. The public will be provided with the [Disability Access and Inclusion Plan in Plain English and Easy Read](#) formats so that everyone in our community can understand it. This approach makes the information accessible to people with different communication needs, helping to ensure that everyone has the opportunity to participate in community discussions and decision-making. It should be noted that these documents are currently being finalised into their accessible formats and will be ready in time for the engagement campaign to commence.

If approved, the Plan will be released for public consultation in accordance with the proposed Community Engagement Plan (**Attachment 4**) as per Recommendation 3.

It is important to highlight that Administration are collaborating with regional partners, City of Victor Harbor, District Council of Yankalilla and Mission Australia to facilitate regional focus groups. Administration has provided resources such as draft documents to support the development of each Disability Access and Inclusion Plan. Consultations are scheduled to occur within the same timeframes and will share data and insights with each other.

This regional approach offers several advantages:

- Broader reach and greater community input
- Shared resources reduce cost and duplication
- Shared expertise and innovation - Councils can learn from each other's best practices and creative solutions
- Enhanced community trust - collaboration demonstrates commitment to inclusivity and regional cooperation

The proposed consultation will:

- Seek feedback from people with disability, their carers, local service providers, and the broader community.
- Use accessible formats and multiple engagement channels, including My Say Alexandrina, hard copy distribution at Council offices, and targeted consultation sessions.
- Run for a period of 21 days; and
- Inform the development of the Plan.

Following consultation, the Plan incorporating community feedback will be presented to Council for consideration and adoption prior to submission to Inclusive SA.

This approach ensures alignment with both Inclusive SA and Council's Public Consultation *Policy*.

Financial Implications

In accordance with the Alexandrina Council's Adopted Budget / Long Term Financial Plan, the financial implications of adopting this recommendation are considered low as there is currently no impact on operational budgets.

All of the larger projects (except 1.5.X) have already been identified in the adopted Strategic Delivery Plan, in addition the more 'business as usual' actions in the draft Plan have been aligned to the Strategic Delivery Plan Themes and Strategies as noted and as shown in **Attachment 5** (although these may not be formally incorporated into the refreshed Delivery Plan).

Should there be initiatives or projects that do require additional funding once properly scoped, they will be considered in the refresh of the Strategic Delivery Plan in 2026 and may be included as either Proposed Actions (i.e. reconciled to the Long term Financial Plan) or remain as Pipeline Projects (unfunded projects) pending funding through State and Federal grant programs, and strategic partnerships.

The majority of the proposed actions seek to leverage the building of partnerships and collaborations, as well as implementations being supported within existing ongoing recurrent operational budgets and through future resource planning across relevant business units. Since the commencement of the current Plan, there has been a substantial shift in workplace culture towards positive embedding of access and inclusion thinking and consideration, which will continue to grow.

Risk Implications

In accordance with Alexandrina Council's Risk Assessment Matrix, the risk of adopting this recommendation is considered low. The draft Plan continues and enhances the existing Plan, furthermore, adopting and implementing a compliant Plan ensures Council meets its statutory obligations under the *Disability Inclusion Act 2018 (SA)*. Adoption and implementation of the Plan will also ensure a low rating for reputational and service delivery risks.

Failure to endorse and submit a compliant Plan could expose Council to reputational and compliance risk and diminish community trust in Council's inclusion commitments.

Attachments

Attachment 1 - Draft Disability Access and Inclusion Plan 2026-2030

Attachment 2 - Draft Plain English Disability Access and Inclusion Plan 2026-2030

Attachment 3 - Draft Easy Read Access and Inclusion Plan 2026-2030

Attachment 4 - Community Engagement Plan

Attachment 5 - A2040 Strategic Delivery Plan - specifically for DAIP

Alexandrina Council



Draft Disability Access and Inclusion Plan 2026-2030





Draft Alexandrina Council Disability Access and Inclusion Plan 2026-2030

Acknowledgment of Country

The Alexandrina Council and its communities acknowledge the Ngarrindjeri, Peramangk and Kaurna people as the traditional custodians of the lands and waters of our Council district.

Message from the Mayor

We're excited to share the draft *Disability Access and Inclusion Plan for 2026-30* (Plan). This Plan was shaped through conversations with our community, Council Members, staff and Council Volunteers. It shows Alexandrina Council's commitment to making sure our services and facilities are welcoming and accessible for everyone, whether you live here, work here, or are just visiting.

Alexandrina Council's *A2040 Our Plan to Thrive* aligns closely with this Plan, sharing a vision for inclusive and connected communities. We are committed to creating opportunities for everyone to participate fully in community life by providing accessible services, improving access to places and spaces, and ensuring that all people feel welcomed and supported.

Putting this Plan into action will help us improve how we plan and deliver services and break down barriers that people with disability often face. It also gives us a clear direction for working together with the community. We're looking forward to making progress over the next four years and continuing to lead the way in creating inclusive spaces.

This Plan is an important step toward making our region more accessible, inclusive, and fair for everyone.

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Contact details

We invite feedback on the progress and implementation of the Plan.

Principal Office 11 Cadell Street, Goolwa

Strathalbyn Office 1 Colman Terrace, Strathalbyn

Go to mysay.alexandrina.sa.gov.au

My Say Alexandrina is a consultation platform where you can engage with us when and where it suits you, to help shape the places, spaces and services in your community. By signing up and participating, you can actively inform Council's decision-making processes.

This Plan is available via:

- on the Alexandrina Council website at alexandrina.sa.gov.au
- contact **Council on 08 8555 7000**
- email alex@alexandrina.s.agov.au if you require a copy in an alternative format, such as Plain English, Easy Read or a fully accessible word version.

About us

The Alexandrina Council region is a scenic and diverse local government area that spans 1,827 square kilometres across the Fleurieu Peninsula. It features a rich mix of rural farmland, commercial vineyards, and picturesque riverside, lakeside, and coastal communities. Renowned for its natural environment, cultural heritage, and relaxed lifestyle, Alexandrina is home to a wide range of townships, villages, and rural settlements.

Disability in Alexandrina

Population Overview

- [Australian Bureau of Statistics \(ABS\) 2021 Census](#) population: 28,730
- Forecast population (2041): 37,865.

Disability and Support Needs

- People needing assistance with core activities (due to disability, age, or illness): 2,270 (7.9% population) (based on 2021 *Census* data)
- Carers providing unpaid assistance: 3,684 people aged 15+ (14.9% of adults)
- People living alone: 3,333 (26.9%) of the population).

[2021 Alexandrina, Census All persons QuickStats | Australian Bureau of Statistics](#)

Our vision

Alexandrina 2040 Our Plan to Thrive (A2040) outlines Alexandrina Council's roadmap for delivering its community vision over the next decade and is shaped by extensive community engagement.

The A2040 vision promotes inclusive communities:

1. Liveable

- Ensures public spaces and services are designed to be accessible to all, including people with disabilities.
2. Connected
- Directly supports social inclusion, community participation, and accessible transport for people with disabilities.

The draft Alexandrina Council *Disability Access and Inclusion Plan 2026-2030* (Plan) builds on the foundations of Alexandrina Council's *Disability Access and Inclusion Plan 2021–2024*. It outlines the actions Council will take to enhance access and inclusion for people with disability, reaffirming our ongoing commitment to creating meaningful, positive change that enables everyone to participate fully in community life.

Strategic context

What is the *Disability Inclusion Act 2018*?

The *Disability Inclusion Act 2018* (SA) (the Act) commenced on 1 July 2018. It aims to protect and promote the human rights of people with disability of all ages, and to help them reach their full potential by improving social connection and inclusion.

The Act was amended in 2025 and, as a result key state authorities, including local government councils and state government agencies are required to develop a *Disability Access and Inclusion Plan 2026-2030* to reflect the amended Act.

Why is it important?

The Act supports the rights of people with disability and follows international and national standards, including:

- [United Nations Convention on the Rights of Persons with Disabilities](#)
- [Australia's National Disability Strategy 2021–2031](#)

What does it mean for councils?

The Act says that every State authority, including local councils, must create a Disability Access and Inclusion Plan. These plans outline how councils will make their services and spaces more inclusive and accessible.

The [South Australian State Disability Inclusion Plan 2025 – 2029](#) and the [SA Autism Strategy 2024 – 2029](#) guided the development of the Plan.

Creating truly accessible and inclusive communities requires cooperation from all levels of government and support from across society. Local councils play a unique role that differs from state and federal governments.

Councils can support access and inclusion by:

- Promoting inclusion for all
- Including people with disability in planning and designing community projects
- Removing barriers that stop people from joining in local events and decision-making
- Making sure public spaces like playgrounds and buildings are easy for everyone to use
- Listening to people with disability and making sure their voices are heard
- Hosting inclusive activities and events
- Providing grants that support people with disability
- Advocating for better public transport and supporting community transport
- Encouraging inclusive employment and creating supportive workplaces
- Supporting volunteer programs that welcome people with disability.

Draft Disability Access and Inclusion Plan development

Consultation

The consultation process undertaken for the development of the *State Disability Inclusion Plan 2025–2029* (State Plan) captured extensive feedback from people with disability, their families and carers, service providers, advocacy groups, and the broader community. This feedback informed the development of the domains, priority areas, and mandatory measures that underpin both the State Plan and the Alexandrina Council Plan.

The priority areas or domains that inform the measures for Council's Plan include

- Inclusive Environments and Communities
- Education and Employment
- Personal and Community Support
- Health and Wellbeing
- Safety, Rights and Justice.

The Council Plan was prepared using information gathered through the State and Council consultation with people with a lived experience of disability, people who care for or support people with disability and Council staff.

Relationship to other policies, strategies, frameworks

This Plan works alongside other important Council plans to make Alexandrina a better place for everyone.

The Plan connects with the *A2040 Community Strategic Delivery Plan*, which is informed by the following:

- A2040 Community Vision
- Long Term Financial Plan
- Strategic Asset Management Plan
- Informing plans i.e. *Community Wellbeing Action Plan 2022-2026*, *Disability Access and Inclusion Plan 2021-2024*, *A2040 Strategic Delivery Plan*

The *A2040 Community Strategic Delivery Plan* informs the *Alexandrina Council Annual Community Plan*. This means disability inclusion is considered when Council makes decisions about spending, building, and delivering services. Together, these plans show Council's strong commitment to making Alexandrina inclusive, fair, and welcoming for all.

Identified priority groups

State authorities must tailor policies, programs and services to meet priority groups diverse needs to ensure genuine access and inclusion. *The Disability Inclusion Act 2018 (SA)* highlights seven priority groups:

- Aboriginal people with disability
- Culturally and linguistically diverse (CALD) people with disability
- Women with disability
- Children with disability
- LGBTIQ+ people with disability
- People with significant intellectual disability or who have high levels of vulnerability due to disability
- People with disability who live in regional areas.

Achievements

Between 2021 and 2024, Alexandrina Council achieved:

- 77% actions completed or ongoing
- 19% actions in progress
- 1 action not yet started.

Key achievements include:

- Hosting inclusive community events such as:
 - Daytime Dance Party
 - Accessible Australia Day celebrations

- Implementing universal design in capital works to improve infrastructure
- Enhancing digital accessibility through website upgrades
- Supporting inclusive arts programming
- Featuring people with disability in promotional materials
- Strengthening partnerships to deliver:
 - Sensory-friendly library programs
 - Inclusive social activities
- Expanding employment and volunteering opportunities
- Actively involving people with disability in planning and decision-making.

These efforts demonstrate a strong and growing commitment to embedding access and inclusion across all areas of Council operations. These achievements provide a solid foundation for the next phase of Council's work in disability inclusion, building upon the previous plan by incorporating actions that remain relevant and ongoing.

All initiatives from the earlier Plan have been reviewed, and those that continue to support our commitment to accessibility and inclusion have been incorporated into the new actions and measures and will continue to be monitored. This ensures continuity, strengthens progress, and reflects our ongoing dedication to creating an inclusive community for people with disability.

Draft Disability Action and Inclusion Plan (DAIP) actions table

Domain 1: Inclusive environments and communities

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1

- | | |
|---------------------------------------|--|
| 1 Active participation | 5 Communications and information |
| 2 Inclusive communities and attitudes | 6 Transportation |
| 3 Universal Design | 7 Collaboration, consultation and innovation |
| 4 Accessible facilities | 8 Housing |

Priority Area 1: Active participation

Outcome: People with disability are active participants in accessible and inclusive communities.

No.	Action	Measure
1.	Council will use the Accessible and Inclusive Community Events Toolkit to help plan large scale events that are welcoming and inclusive for all.	State measure 1.1.2- The number of inclusive and accessible events, both internal and external, with 50+ people following best practice event management principles. For example, the Accessible and Inclusive Community Events Toolkit.
2.	Create programming and partnerships to help people and families with disability feel welcome and included. For example, • Develop 'sensory friendly' library programs and events e.g. silent disco, calming sensory areas, fidget toys, low lighting, specific library sessions that promote and encourage socialisation opportunities for young people and families living with a disability. (1.2 DAIP 2021-24) • Investigate opportunities and develop partnerships to provide inclusive social activities, recreation and sport	Council measure - Number activities held annually, number of partnerships and feedback from participants.

	programs in Council facilities and reserves. (1.3 DAIP 2021- 24) • Provide accessible and inclusive arts programming for artists with disability. Partner with organisations that provide professional development opportunities and outcomes for artists with disability. (1.6 DAIP 2021-24)	
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Priority Area 2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours and widely demonstrated.

No.	Action	Measure
3.	Council will log training and awareness activities so we can measure progress in improving community attitudes. For example, • Implement disability awareness training for Council staff and Elected Members, including online delivery and experiential exercises that simulate the experience of those living with a disability. (1.1 DAIP 2021- 24) • Ensure induction of new employees includes information about working with people living with disability. (1.1 DAIP 2021- 24) • Work with local tourism operators to develop and promote itinerary of accessible experiences and attractions. (3.9 DAIP 2021-24)	State measure 1.2.1 - The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: • The number of staff and volunteers participating in disability awareness training, including Universal Design.

4.	Council will listen to people with disability and the wider community to understand attitudes and improve inclusion.	State measure - The number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community, including: The number of workplace initiatives promoting disability inclusion.
5.	Include actions in our Disability Access and Inclusion Plan that help Aboriginal people with disability, and make sure they support Closing the Gap goals. For example, Support First Nations-led NAIDOC Week events and initiatives that celebrate culture, history, and community connection (4.1.8 A2040 Strategic Delivery Plan 2025-2035)	State measure 1.2.3-The number of actions embedded in our DAIP working towards Closing the Gap targets.
6.	Raise awareness about disability access and inclusion by celebrating the International Day of People with Disability and support local events and programs that teach the community about inclusion. For example, Contribute to community awareness of disability access and inclusion, e.g. celebrate International Day	Council measure - The number of awareness activities and campaigns supported and promoted.

	of People with a Disability, and support other community education initiatives. (1.5 DAIP 2021- 24) • Provide accessible and inclusive arts programming for artists with disability. Partner with organisations that provide professional development opportunities and outcomes for artists with disability. (1.6 DAIP 2021- 24) • Deliver the range of events and activities designed to attract visitors to the new Goolwa Wharf Precinct to be accessible to everyone. (3.8 DAIP 2021- 24)	
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Priority Area 3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

No.	Action	Measure
7.	Upgrade council buildings, parks, and play spaces to make them more accessible. For example • Seal the access road at Goolwa Oval Recreational Precinct for improved disability access (4.5.19 A2040 Strategic Delivery Plan 2025-2035)	State measure 1.3.2- The number of public-facing council buildings, spaces, play spaces and infrastructure that are modified to improve accessibility. For example, by adding signage or widening doors.

8.	Record and report on new council-built developments, including how Universal Design principles were incorporated. For example, • Design and construct accessible public amenities and change facilities at Chapman Road, Middleton, aligned with the Public Toilet Master Plan and on completion of 2.4.1 (4.5.9 A2040 Strategic Delivery Plan 2025-2035)	State measure 1.3.2- The number of new council developments that incorporate Universal Design.
9.	Upgrade Park, beaches and playgrounds to improve access- for example, by adding ramps. Pathways or accessible play equipment For example, • Review and improve Goolwa Beach access in consultation with stakeholders to enhance • disability inclusion (4.1.17 A2040 Strategic Delivery Plan 2025-2035) • Prepare strategic reviews and access audits of Council assets (including footpaths, public toilets, playgrounds, community buildings, and the availability of accessible car parks). (3.6 DAIP 2021- 24).	State measure 1.3.3 - The number of parks, reserves, beaches and playgrounds (within these areas) that are built or modified to improve accessibility.

Priority Area 4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

No.	Action	Measure
10.	Build and renew/upgrade council toilets so they are inclusive and accessible as aligned with the Toilet strategy For example: • Investigate demand, identify locations and conduct community consultation for 'Changing Places' - Adult Change Facility. (3.7 DAIP 2021- 24 and. • Design and construct upgraded amenities at Milang Caravan Park to improve visitor experience and accessibility (4.5.10 A2040 Strategic Delivery Plan 2025-2035)	State measure 1.4.1- The number of public council owned toilet facilities across the council area that meet accessibility standards and/or a designated Changing Places facility.

Priority Area 5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

No.	Action	Measure
11.	Create public facing resources in accessible formats, such as Easy Read, Auslan translations and accessible websites. For example, • Deliver an accessible version of Alexandrina Council's 2040 Community Plan and the Disability Access and Inclusion Plan (3.1 DAIP 2021- 24) • Review Council's website against accreditation standards and benchmarks in the local government sector and undertake user testing when making improvements. (3.2 DAIP 2021- 24)	State measure 1.5.1- The number of resources or materials that have been developed in accessible formats. For example, websites that meet Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and Easy Read documents.
12.	Assistive information technologies, equipment and resources implemented to assist customers with disability. For example, • Investigate available technologies for customers including SMS, web accessibility, and workplace modifications to accommodate people with a range of disabilities. (3.10 DAIP 2021- 24)	Council measure - Track how many assistive tools have been put in place such as screen readers, hearing loops, or accessible service counters.

Priority Area 6: Transportation

Outcome: People with disability can get to where they need to go safely.

No.	Action	Measure
13.	Work with Southern Communities Transport Scheme as a funding partner to make transport easier and more inclusive for people with disabilities in the Alexandrina area. (DAIP 2021- 24) For example Identify gaps in public, community, and private transport services across the district, and advocate with partners and stakeholders to improve service coverage, accessibility, and community connectivity. (5.1.2 A2040 Strategic Delivery Plan 2025-2035)	Council measure: Number of accessible trips provided to people with disabilities using Southern Communities Transport Scheme.

Priority Area 7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

No.	Action	Measure
14.	Ensure public consultations are accessible and include input from people with disability.	State measure1.7.1 - The number of public consultations that included and sought input from people

		with disability including engagement with Aboriginal Community Controlled Organisations (ACCOs).
15.	Encourage people with disability and their carers to join committees and share their views. For example, • Ensure people with disabilities and the disability services sector are included in the Community Wellbeing Advisory Forum and other relevant advisory groups. (2.1 DAIP 2021- 24) • Investigate opportunities and methods for increasing the participation of people with disability in Council's community engagement processes and decision making, including the options for a reference group for people with disability. (2.2 DAIP 2021- 24)	State measure 1.7.2 - The number of people with disability, including parents and carers, serving on committees and working groups. Note: Committees are formal groups set up by councils to provide strategic advice or make decisions on disability inclusion. Working groups are task-focused teams that address specific issues or actions supporting disability inclusion.

Priority Area 8: Housing

Outcome: People with disability have access to appropriate housing – This is a responsibility of other State Agencies.

Domain 2: Education and employment

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2

- | | |
|--|--------------------------------------|
| 1 Targeted knowledge, understanding and support | 4 Access to employment opportunities |
| 2 Supports and resources for children and young people | 5 Inclusive working environments |
| 3 Targeted transitional supports | 6 Data and reporting |

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed. This is a responsibility of other State Agencies.

Priority Area 2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years. This is a responsibility of other State Agencies.

Priority Area 3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.

No.	Action	Measure
16.	Support programs and opportunities that make it easier and welcoming for people with disability to volunteer. For example, Review advertisement of volunteer roles to ensure they are sent to (National Disability Recruitment Coordinator) NDRC. (4.4 DAIP 2021- 24)	State measure 2.3.5- The number of initiatives taken to encourage people with disability to volunteer.

Priority Area 4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

No.	Action	Measure
17	Review and adjust recruitment practices to make them more inclusive for people with disability. For example:	State measure 2.4.3- The number of organisational changes adopted to improve inclusive recruitment for people with disability. For example, tailoring roles to fit individuals and employer incentives.

	- Continue to ensure that Council recruitment and employment processes are transparent and accessible for all. (4.2 DAIP 2021- 24) - Continue to engage with NDRC by advertising all vacancies through them. (4.3 DAIP 2021- 24)	
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Priority Area 5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

No.	Action	Measure
18.	Make the workplace fair and supportive for people with disability by offering flexibility, mentoring, adjustments, and career growth opportunities. For example, Continue to ensure that Council recruitment and employment processes are transparent and accessible for all (4.2. DAIP 2012-2024)	State measure 2.5.1- The number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including support to remain in employment. For example, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.

Priority Area 6: Data and reporting

Outcome: People with disability benefit from State authorities working to improve disability data at both state and national levels.

This is a responsibility of other State Agencies.

Domain 3: Personal and community support

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3

- 1 Accessibility
- 2 Advocacy and supports
- 3 Information sharing
- 4 Family and carer support
- 5 Programs

Priority Area 1: Accessibility

Outcome: People with disability can easily access community supports and services.

No.	Action	Measure
19.	Develop and improve partnerships to help people with disability access community services wherever they need them.	State measure 3.1.1- The number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present. For example, referral hubs, mobile outreach,

		online information platforms, frontline worker training, and partnerships with community organisations.
--	--	---

Priority Area 2: Advocacy and supports

Outcome: People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights. This is a responsibility of other State Agencies.

Priority Area 3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

No.	Action	Measure
20.	Participate in Local Government Access and Inclusion, Community of Practice meetings and with external disability service providers.	State measure 3.3.1- The number of inter-agency meetings and initiatives to support the implementation of the State Plan and our DAIP.

Priority Area 4: Family and carer support

Outcome: Carers and families, including siblings of people with disability are provided with dedicated supports and services. This is a responsibility of other State Agencies.

Priority Area 5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

No.	Action	Measure
21.	Provide grants and funding to projects and programs that make services, events, and facilities inclusive for people with disability.	State measure 3.5.1- The number of Council grants and funding amount distributed to enhance disability inclusion.

Domain 4: Health and wellbeing

Outcome Statement: A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives

Objective: To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability.

Priority Areas for Domain 4

- 1 Inclusive infrastructure
- 2 Targeted knowledge, understanding and support
- 3 Supports and interventions

Priority Area 1: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure. This is a responsibility of other State Agencies.

Priority Area 2: Targeted knowledge, understanding and support

Outcome: People with disability can access healthcare that is inclusive and responsive to the intersectionality and diversity of disability, recognising the important role of carers. This is a responsibility of other State Agencies.

Priority Area 3: Supports and interventions

Outcome: People with disability receive coordinated health supports that meet their needs, with stronger connections between mental health and disability services. This is a responsibility of other State Agencies.

Domain 5: Safety, rights and justice

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Priority Areas for Domain 5

- | | |
|---|----------------------------------|
| 1 Targeted knowledge, understanding and support | 4 Consultation and collaboration |
| 2 Responding to emergencies | 5 Safeguarding |
| 3 Support and navigating the justice system | |

Priority Area 1: Targeted knowledge, understanding and support

Outcome: People with disability are understood, supported, and have their rights upheld, including within the justice system. This is a responsibility of other State Agencies.

Priority Area 2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised.

No.	Action	Measure
22.	Develop plans, tools, and support to help people with disability be prepared for emergencies For example: • Ensure any updates to or new Emergency Management and Recovery plans include ways to support people with disabilities	Sate measure 5.2.1- The number of emergency response resources and systems developed for people with disability, including the Person-Centred Emergency Preparedness (P-CEP) approach.

Priority Area 3: Support and navigating the justice system

Outcome: People with disability receive the right supports for them when navigating the justice system. This is a responsibility of other State Agencies.

Priority Area 4: Consultation and collaboration

Outcome: People with disability are involved in the design and delivery of policies, programs and laws. This is a responsibility of other State Agencies.

Priority Area 5: Safeguarding

Outcome: People with disability can access effective, inclusive and responsive safeguarding supports and services. This is a responsibility of other State Agencies.

DRAFT

Implementing the Plan

Each action in the Plan has a clearly assigned team or individual. Responsibilities are spread across various departments, including:

- Infrastructure & Assets
- Community Development
- Libraries, Arts & Culture
- Communications & Digital Services
- HR & Employment
- Tourism
- Emergency Management
- Planning & Development.

Each action also includes a data source to track progress (e.g., training logs, feedback forms, audit reports).

The Plan will be:

- available to the community through the Council website and include accessible versions (e.g., Easy Read, WCAG 2.2 AA compliant)
- distributed internally through Council's communication channels to staff and Council Members
- promoted through Council's external communication channels.

Disability inclusion will be embedded in day-to-day operations through:

- Training: Staff and Council members will receive disability awareness training to provide them with the knowledge required to undertake their roles
- Recruitment: Inclusive hiring practices will be reviewed and improved
- Events and programs: All Council-led events will use the Accessible and Inclusive Community Events Toolkit

- Infrastructure: Universal Design principles will be integrated into all new and upgraded facilities, parks, and public spaces
- Customer service: Accessible communication tools and complaint handling systems will be implemented.

Progress will be monitored and reported, each action includes:

- Timeframes (e.g., annual, 2026–2030)
- Measures (e.g., number of accessible events, audits completed, training sessions held)
- Data sources (e.g., surveys, audit reports, training logs).

Progress will be reviewed annually and reported through Council reports and updates to Inclusive SA.

People with disability will be involved by:

- Being invited to join advisory groups and committees
- Participating in community engagement activities
- Help co-design programs and services, especially through partnerships with Aboriginal and disability organisations.

The Plan will be promoted to raise awareness and support by:

- Awareness campaigns will include:
 - Celebrating the International Day of People with Disability
 - Sharing stories and achievements of people with disability in social media and publications.

Accessible formats of the Plan will be promoted through:

- Council's website
- Community events
- Local service providers and networks.

Acknowledgments

Glossary and definitions

DAIP - Disability Access and Inclusion Plan

A Council plan to improve access and inclusion for people with disability.

Accessible and Inclusive Community Events Toolkit

A guide to help event organisers make events welcoming and accessible for everyone.

Universal Design

A way of designing buildings, spaces, and services so they can be used by everyone, no matter their age or ability.

WCAG 2.2 AA

Web Content Accessibility Guidelines are international standards that help make websites easier to use for people with disability. “2.2 AA” is a level of accessibility that meets most users’ needs.

Easy Read

A format that uses simple words and pictures to make information easier to understand.

Auslan

Australian Sign Language – the main language used by people who are deaf in Australia.

Changing Places Facility

A public toilet with extra features like a hoist and adult-sized change table, designed for people with high support needs.

Person-Centred Emergency Preparedness (P-CEP)

A planning approach that helps people with disability prepare for emergencies based on their individual needs.

Local Government Access and Inclusion Network (LGAIN)

A group of councils working together to improve access and inclusion.

Communities of Practice (COP)

Groups of professionals who share knowledge and learn from each other.

South Australia's State Disability Inclusion Plan

A government plan to improve access and inclusion across the state.

Closing the Gap

A national agreement to improve outcomes for Aboriginal and Torres Strait Islander people, including those with disability.

How to contact us

11 Cadell Street, Goolwa
PO Box 21, Goolwa SA 5214
www.alexandrina.sa.gov.au
08 8555 7000
alex@alexandrina.sa.gov.au

Draft Alexandrina Council Disability Access and Inclusion Plan 2026–2030 (Plain English Version)

Welcome

This draft plan shows how Alexandrina Council will make our community more welcoming and accessible for people with disability. It was shaped by talking with community members, staff, volunteers, and Council Members.

We want everyone - residents, workers, and visitors - to feel included and supported. This draft plan helps us improve services, spaces, and how we work with the community.

Acknowledgment of Country

The Alexandrina Council and its communities acknowledge the Ngarrindjeri, Peramangk and Kaurna people as the traditional custodians of the lands and waters of our Council District.

Contact Us

You can give feedback or ask for this draft plan in different formats:

- Online: mysay.alexandrina.sa.gov.au
- Phone: 8557 000
- Email: alex@alexandrina.sa.gov.au
- Visit our offices in Goolwa or Strathalbyn

About Alexandrina

Our Council area covers 1,827 square kilometres and includes towns, villages, and rural areas. It is known for its natural beauty, culture, and relaxed lifestyle.

Disability In Our Community

- Population (2021): 28,730
- Forecast (2041): 37,933
- People needing help with daily tasks: 2,270 (7.9%)
- Unpaid carers: 3,684 (14.9% of adults)
- People living alone: 3,333 (26.9%)

Our Vision

We want Alexandrina to be:

- Liveable: Spaces and services that everyone can use
- Connected: Inclusive transport and community participation

This draft plan builds on our previous work and shows our commitment to making life better for people with disability.

Why This Draft Plan Matters

The Disability Inclusion Act 2018 (SA) says councils must create plans to improve access and inclusion. This draft plan follows State and national strategies and supports the rights of people with disability.

What Councils Can Do

Councils help by:

- Making spaces and events inclusive
- Listening to people with disability
- Supporting inclusive jobs and volunteering
- Improving transport and facilities.

How We Created This Plan

We listened to people with disability, carers, service providers, and the community. Their feedback helped shape the draft plan's goals and actions.

Who We Are Supporting

We aim to support:

- Aboriginal people with disability
- People from diverse cultures
- Women, children, and LGBTIQ+ people with disability
- People with high support needs
- People living in regional areas.

What We Have Achieved (2021–2024)

- 77% of actions completed or ongoing
- Inclusive events such as dance parties and Australia Day events
- Better website accessibility
- Inclusive arts and library programs
- More volunteering and job opportunities
- Involving people with disability in decision-making.

Our Actions (2026–2030)

We have grouped our actions under five main areas:

1. Inclusive Environments and Communities

- Make events welcoming and accessible
- Upgrade parks, buildings, and toilets
- Share information in formats such as Easy Read and Auslan
- Improve transport options
- Celebrate inclusion through events and campaigns.

2. Education And Employment

- Support inclusive volunteering
- Make hiring practices fairer
- Offer mentoring and flexible work options.

3. Personal And Community Support

- Help people connect with services
- Work with other councils and service providers
- Fund inclusive programs and events.

4. Health And Wellbeing

- Make health services and buildings easier to access
- Support mental health and disability services working together.

5. Safety, Rights And Justice

- Help people prepare for emergencies
- Make sure people with disability are safe and supported.

Putting The Draft Plan Into Action

- Each action has a responsible team
 - Council will track progress using data from surveys and reports
 - Staff will do training to understand disability inclusion
 - Council will share updates with the community and government
 - People with disability will help shape services and programs.
-

Glossary (Plain English)

- **DAIP (Disability, Access and Inclusion Plan):** A plan to make Council services and spaces better for people with disability.
- **Universal Design:** Designing things so everyone can use them.
- **Easy Read:** Simple words and pictures to explain things.
- **Auslan:** Sign language used by deaf people in Australia.
- **Changing Places Facility:** A toilet with extra features for people with high support needs.
- **P-CEP:** A way to help people with disability plan for emergencies.

Draft Alexandrina Council Disability Access and Inclusion Plan 2026-2030

A text only Easy Read version.

What’s in this plan?

How to use this draft plan 2

Acknowledgement of Country 2

About our draft plan 3

Who we thought about when making our draft plan 4

What our plan focuses on.....4

1. Accessible and inclusive communities 5

2. Learning and work.....5

3. Good supports and services 5

4. Safety 6

How we will make sure our plan works well 6

Contact us 6

Word list.....7

How to use this draft plan

We are Alexandrina Council.

We wrote this draft plan.

This is an Easy read **summary** of our draft plan.

It only includes the most important ideas.

We want your ideas and thoughts about it.

Your ideas and thoughts will be used to make our final plan.

We wrote some words in **bold**.

We explain what these mean.

There is a list of these words on page **7**.

You can ask someone you trust for support to:

- read this plan
- find more information.

You can find our draft plan on our website alexandrina.sa.gov.au

Acknowledgement of Country (Easy Read version)

Alexandrina Council respects the First Nations peoples of Australia.

About our draft plan

Our plan is about making Alexandrina more **inclusive**.

When the community is inclusive, everyone can:

- take part
- feel like they belong.

Our plan is to make Alexandrina more **accessible**.

When the community is accessible, it is easy to:

- find and use things
- travel around.

Our plan is about supporting the rights of people with a disability in Alexandrina.

Rights are rules about how people must treat you:

- fairly
- equally.

Our plan follows rules about how people support people with disabilities.

This includes:

- Australia's Disability Strategy 2021–2031 – a plan to support people with disability in all areas of their life
- the Disability Inclusion Act 2018 (SA) – laws about how to be inclusive of people with disability.

Who we thought about when making our draft plan

We listened to what other people had to say when making our plan.

For example:

- people with disability
- the people who care for people with a disability
- Council staff who work to make things better for people.

We thought about their ideas when we made our draft plan.

We want our plan to support all people with disability.

This means we need to think about:

- all parts of a person's life
- how people feel
- how people are treated.

What our plan focuses on

Our draft plan focuses on 4 important areas.

1. Accessible and inclusive communities
2. Learning and work
3. Good supports and services
4. Safety.

We will explain these important areas.

1. Accessible and inclusive communities

Everyone with disability should feel welcome and be part of their community.

They have the right to take part in communities that are:

- accessible
- inclusive.

We want you to:

- be able to get where you want
- to feel welcome.

2. Learning and work

People with a disability should have fair chances to learn and work.

What we want to do:

- help people with disability volunteer
- make our workplace disability friendly.

3. Good supports and services

People with a disability should get the help they need when they need it.

What we want to do:

- work with others to offer services in different ways
- run inclusive programs in Council spaces
- listen to what you have to say.

4. Safety

People with disabilities should feel safe.

What we want to do:

- Make emergency plans that include people with a disability.

How we will make sure our plan works well

We will write a report each year to tell you what we have done.

We will ask you how you think we are doing.

Contact us

You can call us on 8555 7000.

You can email us at alex@alexandrina.sa.gov.au

Word list

Summary means the main ideas or important points.

Respect means being polite and listening to others.

First Nations means the original people of a place.

Inclusive means everyone is welcome.

Accessible means it is easy for everyone to use or join in.



Community Engagement Plan

Draft Disability Access and Inclusion Plan 2026–2030

DRAFT



Do we need to connect with the Community? And if so, why?

Name of Project: Draft Disability Access and Inclusion Plan 2026–2030

The following checklist will help establish if you need to engage the community:

Is the community engagement/consultation required by legislations in your project? If “yes”, we are required to plan and implement the community engagement activities for this project If “no”, then please continue.	☒ YES ☐ NO
Is there already an expectation, within Council or the community, that the project will involve community engagement?	☒ YES ☐ NO
Can the community influence the outcome of your project?	☒ YES ☐ NO
Is there staff time and budget already allocated or available to support the engagement activities?	☒ YES ☐ NO
Is there a risk to not undertaking Community engagement?	☒ YES ☐ NO

Calculator: Determining how we are going to connect with the community on each decision we make

Questions (tick appropriate box)	Really Low	Low	Moderate	High	Super High
What is the level of difficulty for staff/council in making the decision or addressing the problem?			x		
What is the potential for controversy in relation to the project?			x		
How important are the potential impacts of the project to the public?			X		
How much do the key stakeholders care about the decision to be made?				x	
How much engagement does the community appear to want?				x	
Sub-Total					
Multiply number by the weight	x1	x2	x3	x4	x5
Total column score	0		9	8	
Add all five column scores	17				
Divide total score by the number of questions	÷ 5 =				
Average score (rounded)	3.4				

1-2 Very Low

Informing the community about the decision may be sufficient, unless there are legislative requirements, in which case, consult.

2-3 Low to Moderate

You should at least consult with the community

3-4 Moderate to High

You should at least consult but may consider opportunities for the community to actively participate

4-5 High to Very High

You should provide opportunities for the community to actively participate



Engagement Plan

1 What?

Alexandrina Council is developing its Disability Access and Inclusion Plan (DAIP) for 2026–2030. This plan will guide how Council supports access, inclusion, and equity for people living with disability across the region. The *South Australian Disability Inclusion Plan 2025–2029* (State Plan) has identified measures all State Authorities will need to include in their DAIPs.

The consultation process undertaken for the development of the State Plan captured extensive feedback from people with disability, their families and carers, service providers, advocacy groups, and the broader community. This feedback informed the development of the domains, priority areas, and mandatory measures that underpin both the State Plan and our draft DAIP.

We're inviting community members to provide feedback on the draft DAIP. Community feedback will inform the actions and priorities in the DAIP over the next four years.

Consultation methods will include:

- Online survey via My Say Alexandrina
- Written submissions (email, post, or in-person)
- Drop-in sessions at Goolwa and Strathalbyn Libraries
- Consultation with focus group

Community feedback will inform the final plan before it is submitted to Inclusive SA, Department of Human Services.

Frequently Asked Questions – DAIP 2026–2030

1. What is a Disability Access and Inclusion Plan (DAIP)?

A DAIP is a strategic document that outlines how Council will improve access, inclusion, and equity for people living with disability. It sets goals and actions to make our community more welcoming and accessible for everyone.

2. Why is Alexandrina Council developing a DAIP?

All State authorities are required to develop a DAIP under the *Disability Inclusion Act 2018* (SA) (the Act). The Act was amended in 2025 and, as a result key state authorities, including local government councils and state government agencies are required to develop a Disability Access and Inclusion Plan 2026-2030 to reflect the amended Act.



3. Who can provide feedback on the draft DAIP?

Anyone! We welcome input from people with disability, carers, families, service providers, community groups, business owners, and residents—whether you live, work, or visit Alexandrina.

4. How can I have my say?

You can:

- Complete the online survey via My Say Alexandrina
- Submit written feedback by email, post, or in person
- Attend a drop-in session at Goolwa or Strathalbyn Libraries
- Join a focus group (contact Council for details)

5. What will happen with my feedback?

All feedback will be reviewed and used to shape the final DAIP. A summary of key themes will be included in the Council Report, and the final plan will be submitted to Inclusive SA, Department of Human Services.

6. What are the key areas covered in the DAIP?

The draft DAIP includes priority areas such as:

- Inclusive community attitudes and practices
- Accessible services and facilities
- Employment and economic participation
- Inclusive communication and information

7. Will the final DAIP be publicly available?

Yes. Once adopted, the final DAIP will be published on Council's website and shared with the community.

8. I need help accessing the consultation materials. What should I do?

Please contact Council's Community Wellbeing team. We can provide materials in alternative formats or assist with completing the survey.

2 When?

Milestones	Dates
Decision to proceed to community engagement	November 17
Community engagement dates	9am Thursday 5 February 5pm Thursday 26 February



Drop-in sessions	Goolwa Library Strathalbyn Library
Consultation analysis	March 2 2026
Council Member Workshop to consider feedback	April 13 2026
Council Meeting with feedback	May 19 2026

3 Who?

Residents & Ratepayers ☒ General Residents and Ratepayers ☐ Adjoining Property Owners / Business Owners ☒ Other: Any interested party via My Say or written submission
Organisations, community, business or service groups ☐ Department for Environment and Water ☒ Ngarrindjeri Aboriginal Corporation ☐ Other:
Section 41 Committees / Advisory Committees ☒ Heritage Advisory Committee ☒ Cemeteries Advisory group
Progress, Resident and Ratepayer Associations ☒ Alexandrina Residents and Ratepayers Action Group ☒ Clayton Bay Community Association ☒ Langhorne Creek Progress Association ☒ Middleton Community Association Inc. (formerly Middleton Town and Foreshore Association) ☒ Milang and District Community Association Incorporated ☒ Mount Compass Community Association ☒ Port Elliot Town and Foreshore Association ☒ Other: Strath Neighbourhood Centre Goolwa Community Centre Milang Old School House Community Centre Business Associations via Economic Development Team Strathalbyn Business Group Strathalbyn Tourist Association

4 How?

4.4 Listening Tools

Listening Tools	Description	Examples of what we'll be asking
My Say Alexandrina	The My Say Alexandrina website will form the central 'hub' for the process. The main features of the hub will be – • Key dates • Survey tool • Copies of key documents • Contact details	We will utilise the survey tool to seek feedback. [See below for further information on what will be asked.]
Written submissions	To provide opportunity for people who prefer a more traditional method of communicating with Council, we will welcome written submissions. These can be submitted by post, email or handed in to the Council Office. Hard copy surveys will be available at the Goolwa and Strathalbyn Office.	We will encourage written submissions for people who prefer this method.
Drop-in sessions	Goolwa Library Strathalbyn Library	Wednesday 11 February: 9.30-12.00pm Friday 13 February: 9.30 – 12.00pm

4.5 Communication Tools

Audience	Method	Responsibility	Action	Timeframe
Residents & Ratepayers	Website	Marketing and Communications Officer	Dedicated My Say website page, survey and key documents. Latest news article on home page of corporate website (space permitting)	18 November – 5 February
	Social media	Marketing and Communications Officer	Advising start of consultation and reminder before closing. 'Prompt' article midway through consultation.	social post announcing consultation 5 February Date for social media prompt 10 February
	Local Displays – Council Office, library, community noticeboards	Community Engagement Officer	Notice to be placed on Council display boards including promotion of ways to get involved.	5 February
	Fleurieu Sun and The Southern Argus	Community Engagement Officer	Public Notice in the Fleurieu Sun and The Southern Argus	5 February
	My Say Subscribers	Community Engagement Officer	Email via My Say Newsletter with information and a link to submission page	5 February

Community/ service groups, associations, networks and key stakeholders.	Email	Community Development Officer – Ageing and Disability	Provide links to My Say to key external stakeholders	5 February
Internal Staff	Connect Intranet Announcement	Community Development Officer – Ageing and Disability	Provide information to relevant staff with key information on consultation	5 February
Council Members	Briefings / Meetings	CEO	Provide briefing to CMs/ Forums	13 April

5 My Say Page

The My Say Alexandrina website will form the central 'hub' for the process.

The main features of the hub will be –

- Key dates
- Useful documents
- Contact details for Community Development team to discuss further

Have your say below.

Survey questions will include:

Standard questions: full name, email

Demographic questions:

- Age range
- What situation best describes you
 - A person with a disability (or completing it on their behalf)
 - A family or friend of a person with disability
 - A carer of a person with a disability



- General interest in improving the community

Do you or the person you care for identify with any of the following priority groups?

Select all that apply

- Aboriginal people
- Culturally and linguistically diverse (CALD) people
- Women
- Children
- LGBTIQ+ people
- People with a significant intellectual disability or high level of vulnerability
- Prefer not to say

What type of disability do you or the person you care for have?

Select all that apply

- Physical
- Psychosocial
- Sensory
- Invisible disability
- Cognitive
- Intellectual
- Prefer not to say
- Not applicable

What would improve access and inclusion in your community?

What are the most important things council could do to make the lives of people with disability better?

What could Council do to improve the way people with a disability access information about their community?

Open fields for further comment

Useful Documents attached:

- Draft Disability Access and Inclusion Plan 2026-2030
- Easy read version of the draft Disability Access and Inclusion Plan 2026-2030.
- Plain English version of the draft Disability Access and Inclusion Plan 2026- 2030
- FAQ's
- State Disability Inclusion Plan 2025-2029
- SA Autism Strategy 2024-2029



6 Reporting

The My Say Alexandrina software provides a report on close of the consultation, with all submissions received through the My Say site. In addition, written submissions are recorded and allocated to Community Development Team

A summary of key themes that emerge from the submissions received (all methods of engagement) are identified and included in the Council Report.

A detailed Community Engagement Report will be published on the My Say project page.

The Reports to Council will be public documents, available on Council's website after release.

7 Risk Mitigation

What could go wrong?	How can we reduce the likelihood of this happening?
Reputation /community expectation • on accessible communication • unable to meet delver on suggesting improvements	• Clear communications of ways to be involved and provide feedback. • Accessible versions to be made available • Provide acknowledgement of concern and outline Council processes
Nobody gets involved	• Offer a variety of ways to join the conversation – quick responses versus opportunity for deeper conversation; offline and online. • Communications plan will be followed.
The process is overtaken by a single-issue campaign.	• Make a concerted effort to reach a broad representation of people who live, work and play in the district.

Attachment 5 - A2040 Strategic Delivery Plan - specifically for DAIP

A2040 Strategic Delivery Plan - Specifically for DAIP

Liveable

Trusted and financially Sustainable Council

Affordable and responsive service

1.5 Implement continuous improvement programs, service delivery reviews, and asset stock assessments to ensure affordability and services that reflect community priorities

Strategic Hold: Priorities that are held in 'strategic readiness' awaiting planning, scoping, and/or funding to progress its status to 'Proposed' or 'Project Pipeline'.

Priority Action ID	Priority Action Title	Priority Action Statement	Council's Role	Township Planning Area	Informing Plan
1.5.X	Review Council's website	Review Council's website against accreditation standards and benchmarks in the LG Sector and undertake user testing when making improvements. Create public facing resources in accessible formats such as Easy REad, Auslan translations and accessible websites.	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030

Connected

Inclusive and thriving community

Inclusive, creative, safe and resilient communities

4.1 Support creative expression, cultural inclusion, volunteering and community participation

Proposed - Priorities reconciled to the Long Term Financial Plan, for each planned action year to ensure affordability.

Priority Action ID	Priority Action Title	Priority Action Statement	Council's Role	Township Planning Area	Informing Plan	Measure	Year 1 2025-26	Year 2 2026-27	Year 3 2027-28	Year 4 2028-29	Year 5 2029-30	Year 6 2030-31	Year 7 2031-32	Year 8 2032-33	Year 9 2033-34	Year 10 2034-35
4.1.8	NAIDOC week contributions	Support First Nations-led NAIDOC Week events and initiatives that celebrate culture, history, and community connection	Deliver	Alexandrina	Community Wellbeing Action Plan 2022-2026	Grants program	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32	2032-33	2033-34	2034-35
4.1.12	Disability Access and Inclusion Plan	Review, implement, and monitor the Disability Access and Inclusion Plan to ensure inclusive access and participation across Alexandrina.	Lead	Alexandrina	Legislative Compliance	Plan review	2025-26	2026-27	2027-28	2028-29	2029-30	2030-31	2031-32			
4.1.17	Inclusive access at Goolwa Beach	Review and improve Goolwa Beach access in consultation with stakeholders to enhance disability inclusion, refer 3.3.3	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024	Beach access		2026-27	2027-28							

Business As Usual activities - funding either already allocated in the recurrent operating ongoing budgets, or no funding required.

N/A	Programming and partnerships	Create partnering and partnerships to help people and families with disability feel welcome and included	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of activities held annually, number of partnerships and feedback from participants
N/A	Accessible Events Toolkit	Council will use the Accessible and Inclusive Community Events Toolkit to help plan large scale events that are welcoming and inclusive for all	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of inclusive and accessible events, both internal and external, with 50+ people following best practice principles
N/A	Training and awareness activities	Council will log training and awareness activities to measure progress in improving community attitudes	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of initiatives undertaken to promote disability inclusion and improve community attitudes. Number of staff and volunteers participating in disability awareness training and Universal Design
N/A	Listening to understand attitudes and improve inclusion	Council will listen to people with disability and the wider community to understand attitudes and improve inclusion	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of initiatives undertaken to promote disability inclusion and improve community attitudes towards people with disability in the community. Number of workplace initiatives promoting disability inclusion
N/A	Raise awareness through events	Raise awareness about disability access and inclusion by celebrating the International Day of People with Disability and support local events and programs that teach the community about inclusion.	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of awareness activities and campaigns supported and promoted.
N/A	Assistive information technology	Assistive information technologies, equipment and resources implemented to assist customers with a disability.	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Track how many assistive tools have been put in place such as screen readers, hearing loops and accessible service counters

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N/A	Accessible public consultations	Ensure public consultations are accessible and include input from people with a disability	Deliver	Alexandrina	Disability Access and Inclusion Plan 2026-2030	Number of public consultations that included and sought input from people with disability including engagement with Aboriginal Community Controlled Organisations
N/A	People with disabilities and carers on committees	Encourage people with disability and their carers to join committees and share their views	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of people with disability, including parents and carers, serving on committees and working groups
N/A	Support programs for people with disability to volunteer	Support programs and opportunities that make it easier and welcoming for people with disability to volunteer	Advocate	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of initiatives taken to encourage people with disability to volunteer
N/A	Inclusive recruitment	Review and adjust recruitment practices to make them more inclusive for people with disability	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of organisational changes adopted to improve inclusive recruitment for people with disability.
N/A	Fair and supportive workplace	Make the workplace fair and supportive for people with disability by offering flexibility, mentoring, adjustments, and career growth opportunities	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of workplace practices implemented to support people with disability to have equal opportunities for growth and success, including to remain in employment.
N/A	Community services access	Develop and improve partnerships to help people with disability to access community services wherever they need them	Lead	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of council initiatives and improvements made to connect people with disability to community supports and services wherever they present
N/A	Community of practice	Participate in Local Government Access and Inclusion, Community of Practice meetings and with external disability service providers	Partner	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of inter-agency meetings and initiatives to support the implementation of the State Plan and Council DAIP.
N/A	Grants and funding	Provide grants and funding to projects and programs that make services, events and facilities inclusive for people with disability	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of Council grants and funding amount distributed to enhance disability inclusion.
N/A	Preparedness for emergencies	Develop plans, tools and support to help people with disability to be prepared for emergencies	Deliver	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of emergent response resources and systems developed for people with disability, including the Person-Centered Emergency Preparedness (P-CEP) approach

Connected

Inclusive and thriving community

Vibrant and growing local economy

4.5 Provide safe, inclusive and vibrant recreation and community facilities

Capital - Infrastructure Asset New or Upgrade

Proposed - Priorities reconciled to the Long Term Financial Plan, for each planned action year to ensure affordability.

Priority Action ID	Priority Action Title	Priority Action Statement	Council's Role	Township Planning Area	Informing Plan	Measure	Year 1 2025-26	Year 2 2026-27	Year 3 2027-28	Year 4 2028-29	Year 5 2029-30	Year 6 2030-31	Year 7 2031-32	Year 8 2032-33	Year 9 2033-34	Year 10 2034-35
4.1.17	Middleton 1d Chapman Road accessible amenities	Design and construct accessible public amenities and change facilities at Chapman Road, Middleton, aligned with the Public Toilet Master Plan and on completion of 2.4.1	Deliver	Middleton	Disability Access and Inclusion Plan 2021-2024	Design Procure Construct						2030-31	2031-32			
4.5.10	Milang caravan park amenities upgrade	Design and construct upgraded amenities at Milang Caravan Park to improve visitor experience and accessibility	Deliver	Milang	Public Toilet Management Plan 2024-2034	Design Procure Construct	2025-26	2026-27								
4.5.19	Goolwa Oval Recreational Precinct disability access road sealing	Seal the access road at Goolwa Oval Recreational Precinct for improved disability access	Deliver	Goolwa, Hindmarsh Island, Currency Creek	Annual Community Plan 2025-26	Internal road seal	2025-26									

Business As Usual activities - funding either already allocated in the recurrent operating ongoing budgets, or no funding required.

N/A	Improve access to beaches and playgrounds	Upgrade park, beaches and playgrounds to improve access. E.g. add ramps, pathways or accessible play equipment	Lead	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of parks reserves, beaches and playgrounds that are built and modified to improve accessibility.
N/A	Build/renew/upgrade Council accessible toilets	As aligned with the Toilet Strategy, investigate demand, identify locations and conduct consultation for 'Adult Changing Places'	Lead	Alexandrina	Disability Access and Inclusion Plan 2021-2024 & 2026-2030	Number of public Council owned toilet facilities that meet accessibility standards and/or a designated Changing Places facility.

Connected						
Transport connections						
Connected townships						
5.1 Support, facilitate and advocate for integrated transport options that enhance connection accessibility between townships						
Business As Usual activities - funding either already allocated in the recurrent operating ongoing budgets, or no funding required.						
N/A	Southern Communities Transport Scheme (SCOTS)	Work with SCOTS as a funding partner to make transport easier and more inclusive for people with disabilities.	Partner	Alexandrina	Disability Access and Inclusion Plan 2026-2030	Number of accessible trips provided to people with disabilities using SCOTS.