



Community Engagement Feedback Report

**Draft Disability Access and Inclusion Plan
2026–2030**

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1.0 Background

Alexandrina Council developed its draft Disability Access and Inclusion Plan (DAIP) for 2026– 2030.

The plan outlines how Council supports access, inclusion, and equity for people living with disability across the region. The South Australian Disability Inclusion Plan 2025- 2029 (State Plan) has identified measures all State Authorities will need to include in their DAIPs.

The consultation process undertaken for the development of the State Plan captured extensive feedback from people with disability, their families and carers, service providers, advocacy groups, and the broader community. This feedback informed the development of the priority areas, and mandatory measures that underpin both the State Plan and our draft DAIP.

We invited community members to provide feedback on the draft DAIP. Community feedback will inform the actions and priorities in the DAIP over the next four years.

Priority areas include:

- Inclusive environments and communities
- Education and employment
- Safety, rights and justice
- Personal and community support

2.0 Engagement Snapshot

During the consultation period from Thursday 5 February until Friday 27 February 2026, **a total of 5 responses** were received.



Who we heard from:

Age groups

- 35- 39 years old – 1
- 65 – 69 years old – 2
- 75 – 70 years old – 1
- 80 – 85 years old - 1

Results to question: Which situation best describes you?

- A person with a disability (or completing it on their behalf) – 2
- A carer of a person with a disability – 2
- General interest in improving the community – 1

Do you or the person you care for identify with any of the following priority groups? Select all that apply.

- Women – 1
- People with a significant intellectual disability or high level of vulnerability – 1
- Prefer not to say – 3

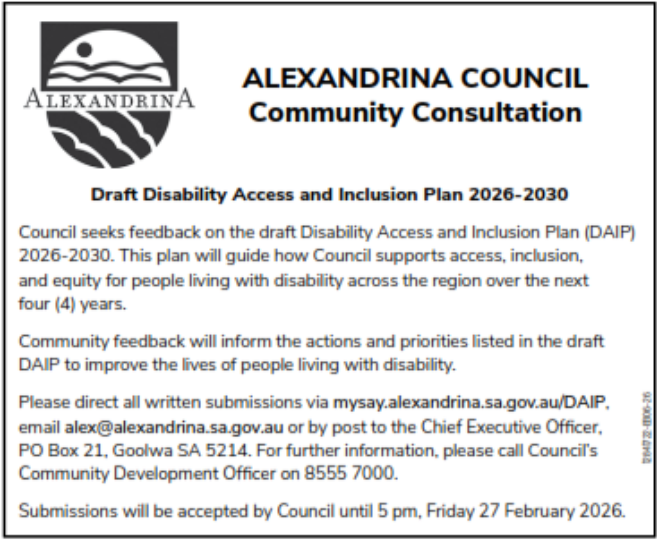
What type of disability do you or the person you care for have? Select all that apply.

- Physical – 3
- Intellectual – 1
- Not applicable – 1

2.1 Engagement communications

Audience	Channel	Results
Residents/ Ratepayers	Council website - Latest news article on home page of corporate website	Standalone latest news article on the website homepage throughout consultation
	Social media (Instagram and Facebook)	5 February – Auslan video and launch of consultation 9 February – Promoting two drop-in sessions 12 February – Promoting Strath drop-in 24 February – Reminder closing soon Facebook • Views: over 3k • Link clicks: 6 • Interactions: 13 Instagram • Views: Over 600 • Reach: Over 400 • Interactions: 6
	Council office displays - entryways	Throughout duration of consultation

	Community noticeboards	Posters distributed to Milang, Clayton Bay and Port Elliot
	My Say e-newsletter subscribers	Monday 9 February Sent to 2,345 subscribers (49.2% open rate) Monday 23 February Sent to 2,342 subscribers (47.2% open rate)
	E-signature on all outgoing Council emails	9 February – 26 February
	Corflutes (large waterproof signage on site)	N/A
	Drop-in sessions	Goolwa Office 11 February 9:30 am – 12 pm 1 attendee Strathalbyn Library 13 February 9:30 am – 12 pm 2 attendees
Advisory Committees	Direct email	Heritage Advisory Committee members Cemeteries Advisory Group members
Community groups, resident and ratepayer associations	Direct email	My Say link and information emailed and shared including to: • Southern Fleurieu Positive Ageing Taskforce • Hills Positive Ageing Taskforce • Goolwa Community Network • Goolwa Community Centre • Strath Neighbourhood Centre • Ngarrindjeri Aboriginal Corporation (NAC) • Fleurieu Aboriginal Community Initiatives Network • Strathalbyn Aboriginal Action Reference Group (• Milang Old School House Community Centre • Alexandrina Residents and Ratepayers Action Group • Clayton Bay Community Association

		• Langhorne Creek Progress Association • Middleton Community Association • Milang and Districts Community Association • Mount Compass War Memorial Hall Association • Port Elliot Town and Foreshore Association • Strathalbyn Business Association Other: • Community Development Officer spoke at the Horseshoe Hub • Presented to the Fleurieu Carers Alliance network in partnership with City of Victor Harbor and District Council of Yankailila
Media	Fleurieu Sun and The Southern Argus	 ALEXANDRINA COUNCIL Community Consultation Draft Disability Access and Inclusion Plan 2026-2030 Council seeks feedback on the draft Disability Access and Inclusion Plan (DAIP) 2026-2030. This plan will guide how Council supports access, inclusion, and equity for people living with disability across the region over the next four (4) years. Community feedback will inform the actions and priorities listed in the draft DAIP to improve the lives of people living with disability. Please direct all written submissions via mysay.alexandrina.sa.gov.au/DAIP, email alex@alexandrina.sa.gov.au or by post to the Chief Executive Officer, PO Box 21, Goolwa SA 5214. For further information, please call Council's Community Development Officer on 8555 7000. Submissions will be accepted by Council until 5 pm, Friday 27 February 2026.
Internal staff	Connect Intranet Announcement	Posted 12 February – 27 February
Council Members	Briefing to Council Members via Council Report, CM Portal, email, Council Information Session	Final plan and community feedback presented at 18 May Council Meeting

3.0 Consultation Response Overview

3.1 Evaluation

Relevance to DAIP priorities:

The feedback strongly aligns with “Inclusive environments and communities” (pathways, crossings, entrances, signage, parking, toilets), with linkages to ‘Personal and community supports’ (staff assistance, community transport). These are the priority areas referenced in the draft DAIP.

Strength of evidence:

While the sample is small and self-nominated (and therefore not statistically representative), the responses are consistent, concrete, identify specific locations that can be scoped and costed.

Actionability:

Items such as: footpath/kerb ramp renewal, additional disability parking, accessible toilet capacity/management at busy sites, entrance/wayfinding improvements, and front of house accessibility training are readily translatable into actions and capital works lists.

Suggestions for grants and Council advocacy were also suggested and could be examined by relevant staff.

Feedback summary:

- Footpaths and safe crossings – calls for even, upgraded paving, wider kerb ramps, and additional safe crossing points in town centres.

Example: ‘Upgraded footpaths and roads urgently needed... ‘the area outside the Council Chambers is particularly difficult, uneven and many trip hazards’
- Local roads/surfaces – reduce trip risks from uneven surfaces and brick paving; coordinate with footpath priorities.
- Accessible parking and toilets – add disability bays in hotspots (e.g., Cadell Street, rear shop car parks) and improve reliability of accessible toilets at high demand destinations (e.g., Wharf).
- Building access and entrances – make accessible entrances more visible, particularly in older buildings; ensure assisted access through heavy/locked doors.
- Grants and incentives – establish grants or incentives to help businesses/tourism operators go beyond minimum standards (e.g., accessible cabins).
- Council advocacy/facilitation – advocate for improvements where access is influenced by private landowners or shared accessways; standardise wheelchair friendly ticketing for events.
- Community transport – requests for more options to reach services/shops.
- Micromobility on footpaths – address interactions with bikes/e bikes/e scooters, including wider back street paths or design responses to minimise conflict.

Key Themes Identified

Theme	Summary of Feedback	Evaluation
Inclusive Environments and Communities	Footpaths • Uneven footpaths causing mobility hazards • Need for wider kerb ramps and smoother surfaces • Request for more and safer pedestrian crossings e.g. West Terrace and North Parade Strathalbyn Accessible Parking and Toilets • Additional disability parking in high use areas such as Cadell Street Goolwa • More reliable accessible toilets in busy locations such as the Goolwa Wharf Building access, entrances and wayfinding • Accessible entrances are hard to find especially in older buildings • Doors are too heavy or require staff assistance Staff/Volunteer assistance • Disability aware customer support • Staff proactively assisting mobility aid users Incentives& grants for accessible tourism and business upgrades • High cost of accessible accommodation • Grants to encourage businesses to exceed minimum standards Community transport • Limited accessible transport	Pathways-Prioritisation-Guidelines.pdf Public toilet management plan

4.0 Self-nomination to participate

It is important to acknowledge that involvement in the public consultation process is voluntary, with participants self-nominating to contribute. As a result, the feedback gathered should not be regarded as statistically representative of all perspectives.

5.0 Consultation images

